TECHNICAL HEALTH CHECK SERVICE

Installing your Snow Software solution is just the start; it's critical to build milestones into your implementation to ensure that the system continues to perform to the original expectations.

Many of our customers, post implementation, benefit from a Technical Health Check; a comprehensive performance analysis followed by a further recommendation report to ensure continued excellent results. The health check can be provided onsite or remotely, at the preference of our customers.

Snow services are aimed at those organizations who require deep technical understanding to complement software asset management strategies and run complex tasks with greater efficiency.

KEY BENEFITS

- Holistic, controlled and managed review by Snow Experts
- Best practice advisory service
- Recommendations for further action

HOW WE WORK WITH OUR CUSTOMERS

- Listen, collaborate and recommend
- Set strategic objectives and execute with measurable outcomes
- Ask constructive questions and provide actionable answers
- Imagine new possibilities and deliver unrivaled insight
- Embrace challenges and tackle complexity with rigor
- Transfer knowledge, skills and confidence, enabling efficient running and operation within your Snow environments.

TECHNICAL HEALTH CHECK COMPONENTS

Review:

- Installed Snow solution and associated services
- Servers and database servers which host the installation and configurations
- Backup procedures currently in place

Verification and checking:

- Snow management and configuration settings including Snow update services and logs
- Web Configuration
- Agent reporting and settings
- Snow Integration Management Connectors and logs

KEY OUTCOMES

- Deep analysis of your current Snow environment by experienced, technical Consultants
- Best practice recommendations and identification of next steps to increase the business value of your Snow Investments.

FOR MORE INFORMATION

If further information is required regarding Technical Health Checks, or any of the other services offered, please speak to your local Snow Software representative.

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